

Voter Contact Registry in effect during federal by-elections in Alberta and Quebec

September 19, 2017 – Ottawa–Gatineau – Canadian Radio-television and Telecommunications Commission (CRTC)

The Canadian Radio-television and Telecommunications Commission (CRTC) today announced that the Voter Contact Registry is now accepting registrations for the federal by-elections in the ridings of Lac-Saint-Jean, QC and Sturgeon River–Parkland, AB. The registry will be open until the federal by-elections on October 23, 2017.

As part of the legal requirements for the Voter Contact Registry, anyone (including candidates and political parties, corporations, trade associations and other persons or groups) using the services of a calling service provider to call voters during the election will have to register with the CRTC within 48 hours of making the first call. The calling service provider is also obliged to register with the CRTC during all federal election campaigns.

In addition, anyone using their own internal services to make calls to voters using an automatic dialing and announcing device (often referred to as robocalls or ADADs) will have to register with the CRTC within 48 hours of making the first call.

Registrations to the Voter Contact Registry must be [submitted to the CRTC](#).

Quotes

“Created in 2014, the Voter Contact Registry was put in place to protect Canadians during federal and by-election campaigns from rogue or misleading calls.

Political parties and entities who make calls in Alberta and Quebec must abide by the rules during the by-elections and follow the Voter Contact Registry requirements.”

Ian Scott, Chairperson and Chief Executive Officer, CRTC

Quick Facts

- The CRTC is responsible for establishing and maintaining a Voter Contact Registry during federal elections and by-elections.
- The Voter Contact Registry, established in 2015, helps to protect Canadians from rogue and misleading calls during federal elections and by-elections.
- Candidates, nomination contestants, registered political parties, registered electoral district associations and individuals who use their own internal services to make live calls to voters do not have to register with the CRTC.
- The CRTC can impose monetary penalties for each violation of up to \$1,500 for individuals and up to \$15,000 for corporations.
- Registration notices filed with the CRTC will be published on the CRTC website as soon as feasible 30 days after polling day.

- Canadians who think the Voter Contact Registry requirements are not being followed can [submit a complaint](#) to the CRTC.

Associated Links

- [Information about the Voter Contact Registry](#)
- [Protecting you from rogue and misleading calls during federal elections](#)
- [How to contact Canadians the right way](#)
- [Compliance and Enforcement Information Bulletin CRTC 2015-110 \(identification requirements\)](#)
- [Compliance and Enforcement Regulatory Policy CRTC 2015-109 \(setting penalty amounts\)](#)

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